Chad Koslovsky

IT Product Administration | Business Systems and Application Support

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Interactive resume and work: https://boulder.koslovsky.xyz

GitHub: https://github.com/Ravonus

LinkedIn: https://www.linkedin.com/in/chadkoslovsky

Summary

Build and support business applications that connect customer service, onboarding and operational workflows. Turn recurring support needs into tools staff can use, with clear access controls, documented changes and a reliable escalation path.

Skills

- Business application configuration, integrations and workflow automation
- Customer onboarding, troubleshooting, release checks and documentation
- Microsoft Azure and Entra ID, AWS, Node.js, SQL and PostgreSQL
- Application access control and tenant-scoped identity

Professional Experience

Founder / Product Engineer / Systems Lead

Technomancy IT LLC

2015 - Present

- Build and support business applications for managed clients, connecting support requests, CRM, scheduling and billing.
- Support Azure and Microsoft environments for clients; implement tenant-scoped application access, perform release checks and handle on-call escalations.

Senior Systems Engineer / Datacenter Architect

Front Range Internet Inc.

2015 - 2020

- Ran NOC escalations, maintained billing software and production web services, and documented recovery checks and procedures.

Systems / Software Engineer

Office Evolution

2014 - 2015

- Connected CRM, customer onboarding and provisioning through centralized tools. Built a front-desk app for Wi-Fi resets and troubleshooting.
- Automated router/firewall configuration and new-location provisioning in Node.js; worked with the CEO and CIO on operational systems.

Network & Systems Engineer

PlumChoice / Everon

2012 - 2014

- Supported networks and endpoints for managed clients, handling escalations and building diagnostic tools for recurring issues.

Infrastructure and Systems Focal

IBM

2010 - 2012

- Automated infrastructure workflows and built an internal backup tool that reduced reliance on additional software licensing.

Selected Projects

Technomancy IT | Connected client operations

Technomancy IT LLC

- Built the operations platform for my IT practice, connecting support, CRM, scheduling and billing while keeping client access separate.

ProofMark | Signing workflows and audit history

Completed client contribution

- Built document signing and verification workflows that make recipient routing and audit history visible.

Education

Front Range Community College

Computer Science coursework

2011 - 2013

Certifications and Training

CompTIA A+ | CompTIA | Earned

CompTIA Network+ | CompTIA | Earned

Project Links

ProofMark product website: https://proofmark.net/